

WATERWORKS™

NEWS YOU CAN USE AROUND YOUR HOME

SPRING 2017

Help Keep Your Drains Clog-Free!

BioSmart Eliminates Organic Buildup in Pipes and Provides Fresher Smelling Drains!

When you call Steve Huff Plumbing, you can always expect fast, efficient service. You should also know that we'll do what's necessary to eliminate your plumbing issues and get your home back to normal. Fixing problems is only part of our mission.

At Steve Huff Plumbing, we also want to try and stop problems from occurring before they happen. That's why on every service call our technicians take time to share information about additional products and services that can make your plumbing system more efficient. One such product that can be of great help to you is the incredible BioSmart®.

One of the most common reasons plumbers are called are for stopped up drains. Over time, BioSmart® removes stubborn residue from your drain lines. This product is an all-natural



solution that when used properly, will keep your drains flowing year-round. Even better, it doesn't contain any harsh or dangerous chemicals; it's completely natural. BioSmart® even meets Environmental Protection Agency requirements. That means it won't harm your family or your plumbing system and is safe for the environment.

BioSmart® keeps drain systems clean and free-flowing by unleashing naturally occurring bacteria that thrive on the grease, oil, and organics that are found in every home's drains. That's why BioSmart® is considered the natural choice when it comes to overcoming problems such as:

- Slow draining sinks
- Bathtubs or showers that fill up while you're showering
- Stopped up toilets
- Partially clogged sewer lines
- Stinky or smelly drains

If you're interested in cleaning your gunked up drain lines, call Steve Huff Plumbing at 423-239-8361 for more information about BioSmart®. This amazing product is easy to use and can reduce the frustration of clogged drains!

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\$25 OFF

Repairs Over \$150
(Excludes Service Fee,
One discount per visit)
Expires: August 31, 2017

\$50 OFF

Our Water Heaters
(Excludes Service Fee,
One discount per visit)
Expires: August 31, 2017

Meet Jimmy at Steve Huff Plumbing!

Learn about the Friendly Folks on Our Team!



1. What is your favorite part of the job?
I love moving around and meeting new people every day!
2. What is your Favorite food?
My favorite food is wings, specifically Buffalo Wild Wings!
3. If you could travel anywhere, where would you go?
Probably to Alaska to hunt moose or Canada to hunt whitetail deer.
4. What are your hobbies & what do you enjoy doing on your days off?
I love fishing, hunting and coaching! I especially love doing them with my family.
5. If you won the lottery, what would your first purchase be?
About 1,000 acres in Ohio to deer hunt!

Interesting Facts about Flowers:

- Did you know that when the tulip first arrived in Europe, the English tried serving them with oil and vinegar and the Germans boiled and sugared the bulbs?
- The Iris was named after the Greek goddess who is considered the messenger of love and uses the rainbow to travel.
- Daisy leaves are edible and can be used in salads.
- Daffodils were brought to Britain by the Romans who thought that the sap from daffodils had healing powers. Actually the sap contains crystals that can irritate the skin.
- In Europe, lilies were used as a remedy against a wide range of diseases and ailments.



Save Money on Gas this Spring & Summer!

Use the 10 great tips below!

1. **Condense your small trips.** Try to plan your day so that you can accomplish everything in one trip rather than several smaller ones.
2. **Minimize your idle time.** Any time you're stopped at a light for more than 10 seconds, you're better off stopping your engine and then restarting it. You'll save more gas!
3. **Accelerate from stops at a slow and steady pace.** Quick, rapid acceleration drastically hurts your gas mileage!
4. **Don't go over the speed limit.** The faster you go the worse your gas mileage will be.
5. **Cruise whenever it's possible.** Constant break-tapping followed by acceleration eats up gas unnecessarily. Set your car on cruise if you're on road trips.
6. **Keep your car aerodynamic.** Remove any flags or antenna-toppers from your car. You may also wish to eliminate any bike racks, especially if you don't use it often—or ever.
7. **When it's warm outside, keep your windows rolled down when driving 35 mph or less.** Roll your windows up and use your A/C when driving faster than 35 mph.
8. **Keep your tires properly inflated.** It's much more difficult for a car to spin flat tires. The harder your engine works, the more gas you waste.
9. **Get any needless items out of your car!** Unnecessary weight drops your gas mileage several percentage points. So, take out the golf clubs when you're not using them!
10. **Replace your car's air filter regularly!** This is the most important thing you can do! A bad air filter could waste as much as 30 cents per gallon!



A Sweet, Spring Treat!

Classic Key lime pie gets upgraded for spring with coconut milk in the filling. If that isn't enough, the dessert is gilded with toasted, shredded coconut sprinkled on top of a billowy whipped-cream topping:

Ingredients

- 1 can (14 oz) sweetened condensed milk
- 1 can (13.5 oz) unsweetened coconut milk
- 1/3 cup fresh or bottled Key lime juice
- 7 large egg yolks
- 1 pie crust, made with graham crackers
- 2 cups cold heavy cream
- 2 tablespoons confectioners' sugar
- 3 tablespoons sweetened, shredded coconut, toasted

Directions

1. Preheat oven to 325 degrees. In a medium bowl, whisk together condensed milk, coconut milk, Key lime juice, and egg yolks until smooth. Pour into crust and bake until set but still slightly wobbly in center, 40 minutes. Let cool on a wire rack, 1 1/2 to 2 hours, then refrigerate 3 hours (or up to 1 day).
2. In a large bowl, using an electric mixer, beat cream and sugar on high until stiff peaks form, about 3 minutes. To serve, top pie with whipped cream and sprinkle with toasted coconut.

(Serves 6 to 8)

Spring Flowers Word Search!

Be the first to complete the word search and you will receive a \$25 Gift Card to Raffaele's Italian Restaurant, 4309 Fort Henry Drive in Colonial Heights! Everyone who submits the puzzle gets a \$25 coupon for your next service with Steve Huff Plumbing!

Mail completed puzzle to:
113 Witherspoon Drive, Kingsport TN 37663.

Or scan and email completed puzzle to:
tammy@stevehuffplumbing.com

ANEMONE	LILY
BLUEBELLS	MARSH MARIGOLD
BUTTERCUPS	MAY APPLE
COLUMBINE	NARCISSUS
CROCUS	PHLOX
DAFFODILS	POPPY
FORGET ME NOTS	PRAIRIE ROSE
GLORY OF THE	SHOOTING STAR
SNOW	SNOWDROPS
HYACINTH	SPRING BEAUTY
IRIS	TULIPS
JACK IN THE PULPIT	VIOLETS
LADYS SLIPPER	

V P R M K Z O Y D S M V E O P A
M S S A M D Y W H Z K S N W Z F
W B U Y A V I O L E T S E C A D
B R S A Y C M N X O L H P R H A
L A S P F M Y S N O W D R O P S
U T I P L U P E H T N I K C A J
E S C L O Q M H L E D L B U D K
B G R E W T H T G I L A U S C S
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W H B F I M T L Q N H I U Y I F
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Steve Huff Says...



*From the Desk
of Steve Huff*

Hello there, friends! In this issue I'm not going to tell any funny stories or talk about any ground breaking advances in our industry. Instead, I want to share with you why Steve Huff Plumbing is a special place, and why our business is doing well when so many others are struggling.

Obviously, the main reason for our success is YOU, our clients. But there's a reason why much of our sales come from returning clients and referrals—that would be my great staff! I want to take a moment to thank them for their incredible daily efforts. I also wanted to share with you why our people are so special, and why they stand apart from the competition.

1. Only skilled technicians work in your home!

To be on our team and work with you, our technicians have to be highly skilled—but not only technically. We want people in your home that can explain to you what's going on with your particular situation so you can make the absolute best decision for your home! You know if it's best to repair or replace something.

2. Our technicians receive the best training in the industry!

Once we find a great person, the process doesn't stop there! At Steve Huff Plumbing, our people receive continual technical and communication training. We log more hours in our training room than virtually

any other company in the country. It's done for one reason—we want to make sure that our people can best serve YOU!

3. You get the best technician for your particular job every time!

Thanks to our incredible call-taking and dispatching staff, you get the best technician based upon your particular repair or service need — each and every time you call. That saves you time, because we can complete the job quickly!

Of course, that's not all we do to ensure you receive exceptional service. I'm always looking for more talented people to add to our team.

Now, if you're reading this note, it's highly likely that you're already a customer. You know the great level of service Steve Huff Plumbing prides itself in providing. If it's been a while since we've been to your home and you have an issue that we can help with, give us a call now at 423-239-8361.

Better. Faster. Cleaner.

Sincerely,

Steve Huff

Owner, Steve Huff Plumbing