

WATERWORKS

NEWS YOU CAN USE AROUND YOUR HOME

WINTER 2017

Just How Healthy Is Your Home's Plumbing System?

Having a "Plumbing Physical" Conducted Annually Reduces the Chances of Plumbing Emergencies

Most doctors would recommend seeing them annually for a physical. It allows them to look for any signs of disease or other abnormalities. Certain tests can be conducted to look for hidden issues. If nothing else, it gives you some peace of mind.

Your plumbing system should receive similar attention. Think about how often your plumbing fixtures get used. Do you really know how "healthy" your plumbing system is?

Plumbing problems come at the worst times. I can't tell you how many clients call us at two in the morning on a weeknight or on a Saturday afternoon with a house full of guests. They're in a panic and want us out to their home right away. Usually, the problem they're experiencing could have been avoided with an inspection.

At Steve Huff Plumbing, we don't want you to face plumbing emergencies. That's why we offer a full-scale plumbing inspection; it's similar to a physical that you'd receive at your doctor's office. It's a key part of our Diamond Club™ membership program. As a Diamond Club member, we'll remind you of your inspection and work with you to fit it into your schedule. Additionally, you get a host of benefits including:

A Yearly Complimentary Inspection!

Once a year, a member of our expert plumbing team will give your home a thorough inspection. The complete list includes over 100 different items! Here's a peak at just a few...

- All of your toilets are checked and tested for leaks and smooth operation.
- All of your faucets are tested.
- All of your exposed water lines are checked for any damage.

- All of the piping under your bathroom and kitchen sinks will be checked for any sign of potential water damage.
- Your washing-machine hoses and valves are thoroughly checked and tested.
- Your water heater is checked for safety, leaks, and signs of corrosion.

You Go to the Front of the Line!

As a Diamond Club member, you'll go to the front of the line and to the top of our appointment book if you ever need plumbing service. You'll be our first priority for our team of experts.

You Get a 15% Discount on Repairs!

As a member of the Diamond Club, you'll have the opportunity to take advantage of a whopping 15% discount (a preferred-service rate) should you ever need us for any plumbing repair.

Reduced Service Fees (or None at all)!

Our Standard Diamond Club Members enjoy reduced Service Fees and our Lifetime Diamond Club Members pay absolutely NO Service Fee!!! (as long as work is performed and inspections are current)

Call Steve Huff Plumbing at 423-239-8361 for more information about our Standard Diamond Club membership program and the plumbing inspection that comes with it! We also have a Lifetime Diamond Club, call for details! This "physical" will provide you with peace of mind that your plumbing system is working well. Should there be a looming issue, it can be addressed before it becomes an emergency!

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\$25 OFF

Repairs Over \$150
(Excludes Service Fee,
One discount per visit)
Expires: July 31, 2017

\$50 OFF

Our Water Heaters
(Excludes Service Fee,
One discount per visit)
Expires: July 31, 2017

6 Things to Do When Bad Weather Keeps You Home!

Winter is known for many things, especially keeping us stuck in our homes due to bad weather! It can be frustrating when rain, ice, or snow forces us indoors. But it shouldn't be! There's plenty to do to keep you and your family members occupied—you can even have some fun! Here are some suggestions:

Board Games

Do something the whole family can join in on: board games. Sure, they may be old-fashioned and don't come with as many bells and whistles as that Wii or Blue Ray player. So what? These games have been around for decades!

Monopoly isn't only fun because it lets you buy real estate, collect rent, and build hotels—all while you try not to go broke—it also teaches some good lessons in risk, investing, and managing money. For something a bit less challenging, try Candy Land, which has been the first game many children have played for more than 50 years. Colorful characters and whimsical places take children through a journey of magic and fantasy. What better activity for a bad day? Some of our other favorites include Boggle, LIFE, Jenga, checkers, chess, Clue, and Apples to Apples.

Winter Cleaning

All right, enough fun. Now it's time to get down to some work. Do you have a closet you've been meaning to clean out, but never find the time to tackle? There might be a perfect day this winter to clear out clothes you haven't worn for more than a year—or from two waist sizes ago. But don't throw away your unwanted clothing—make a pile and when the snow clears, donate them to a local charity. For most people the donation is a tax deduction. After you've organized your closet, get to the basement or garage. Look, we know it's not going to be fun, but would you rather do it today or on a bright, sunny spring day?

Movie, TV Marathon

You deserve some vegging out on the couch watching that show or movie you've been dying to see. If you have always wanted to watch *Lost* or *Mad Men* but have missed too many episodes to keep track of what's going on—this is your chance. Make a snack or two, shut off the phone, pop the DVD into your player and start at the first season's first episode.

Maybe today is the day to watch a movie you've been meaning to see. Sure, your cable company might have plenty of films on-demand, but check out the American Film Institute, which lists the top 100 movies. When you're done with those Netflix wrappers, make some origami. Yes, that's right, origami. There is a website that shows you how—it's aptly named Netflix Origami.

Read, Read & Read Some More

You know that stack of books on your nightstand that you say you'll get to one of these days? Well, today is that day. You don't need any great supplies or exertion of personal energy to read. You can even do it in bed.

Maybe it's finally time to tackle that self-help book or romance novel. Why not read more about Wall Street and the recession, or maybe some fiction about the secret meanings of all the buildings in Washington, D.C.? It might be freezing out, but with a good book you can easily pretend to be on a warm, tropical beach. And, of course, if you have run out of some good books to read, don't worry—there are plenty of good stories online to digest.

Cook, Bake & Experiment

You might not be able to make it out to the grocery store to pick up vanilla or chili powder—but don't let that stop you. Take out a cookbook and start experimenting: chocolate-chip cookies for the kids or a new soufflé? How about turning that old standby meatloaf recipe into something with a kick?

Cooking can either be a great solitary escape or a fun family activity. Nothing is quite as comforting as a good home-cooked meal on a gloomy day. Just dust off one of your cookbooks and—depending on how long you are stuck at home—go through it page by page.

Do Your Taxes

Yeah, we don't want to do them either. But before you know it, April 15 will be here. Plus, if you are getting a refund, why not get that cash now? Maybe you can use the extra money to buy a really nice Valentine's Day gift—or, perhaps, a new, more powerful snowblower. Just as with cleaning out the garage or your closet, would you rather do it now—or in April?



Meet Jacob at Steve Huff Plumbing!

Learn about the Friendly Folks on Our Team!



1. How long have you been at Steve Huff Plumbing?
Since April 2016
2. What is your favorite part of the job?
Helping people fix their problems. A close second would be working with all of my good friends!
3. What is your Favorite food?
Anything that my beautiful wife cooks. She's the best! :)
4. If you could travel anywhere, where would you go?
I would go back to 1996 to the United Center in Chicago to see the greatest basketball team of all time play.
5. What are your hobbies & what do you enjoy doing on your days off?
I enjoy playing guitar, playing basketball, reading, watching good TV & movies and most of all, going on adventures with my wife.
6. If you won the lottery, what would your first purchase be?
Shoes, shoes and more shoes.

Stay in touch with Steve Huff Plumbing!

Play our games & learn valuable plumbing information by:

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[Joining our email list:](#)

email your info to
tammy@stevehuffplumbing.com

[Or Mailing List:](#) Mail your address and

phone number to 113 Witherspoon Drive, Kingsport, TN 37663.



Winter Recipe: Cream Cheese Potato Soup!

Winter can leave a chill in your bones. That's why there's nothing better to eat than a hot, hearty bowl of soup. Here's a great, easy recipe that you should try!

Ingredients

- 4 cups chicken broth
- 4 cups peeled and cubed potatoes
- 1/4 cup minced onion
- 1/2 teaspoon seasoning salt
- 1/4 teaspoon white pepper
- 1/4 teaspoon ground red pepper
- 1 (8-ounce) package cream cheese, cut into chunks

Directions

1. Combine broth, potatoes, onion, and spices.
2. Boil on medium heat until potatoes are tender.
3. Smash a few of the potatoes to release starch for thickening.
4. Reduce to low heat.
5. Add cream cheese.
6. Heat, stirring frequently until cheese melts.

WINTER WORD SEARCH

Be the first to correctly complete the word search and you will receive a \$25 Gift Certificate for a yummy meal at Sit-n-Bull, 730 Gray Station Road, Gray, TN. Everyone who sends in the puzzle gets \$25 coupon to use on any future service from Steve Huff Plumbing!

Mail completed puzzle to:
113 Witherspoon Drive, Kingsport TN 37663.

Or scan and email completed puzzle to:
service@stevehuffplumbing.com

BLIZZARD	MITTENS
BOBSLEDS	OVERCOATS
BOOTS	SCARVES
CARNIVALS	SKIING
FIREPLACES	SLEDS
FLAKES	SLEIGHBELLS
HATS	SKATING
HOCKEY	SNOWBALLS
HOLIDAYS	SNOWBOARDS
ICEPALACE	SNOWMEN
ICERINK	SNOWMOBILES
ICICLES	TOBOGGANS
JACKFROST	TUQUES

S D Q G I S I P B A H N E M W O N S
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Steve Huff Says...



*From the Desk
of Steve Huff*

Meet Your Best Defense Against a Washing-Machine Catastrophe!

Maybe you run to the grocery store... Maybe you're just watching TV... Maybe you're taking a walk. We've all done any one of those activities while also doing the laundry. You throw in the whites, some detergent, and away you go. There's no need to watch your washing machine shake and shimmy. Some time goes by, and you decide to see if your washing machine has done its job. You hope to throw everything in the dryer and get back to running errands or relaxing. As you walk into the laundry room, you're greeted to a giant, wet mess! Something has happened to your washing machine! Water is everywhere!

When you hear about a washing machine breaking down, you never imagine it being like this! You figure it just means your clothes sit in some soapy water at worst! But that's not the case! It can be much, much worse...

What happened?! The rubber hoses supplying your washing machine with water broke, and you're left with a flood! Depending upon where your washing machine is dictates how much damage has been done.

If your laundry room is an unfinished part of your home, you might be okay. But too many people have laundry rooms in or near their living spaces. That can lead to

major problems—your wood flooring and baseboards are warping; your carpeting is soaked; and you better hope nothing electric is plugged in nearby! That's the reason why one of the most common claims insurance companies receive are from water damage caused by washing machines!

Don't let that happen to your home! Replace your faulty rubber hoses with stainless-steel hoses! They can withstand the constant pressure your washing machine places on them and ensure that you won't come home to a flood!

Give Steve Huff Plumbing a call at 423-239-8361. Avoid the mess, the insurance claims, and the problems. Let us take care of it before it's an issue!

Sincerely,

Steve Huff

Owner, Steve Huff Plumbing

