

WATERWORKS

NEWS YOU CAN USE AROUND YOUR HOME

FALL 2017

Have a Pesky Drain that Always Clogs?

It may be a sign of a more serious problem.

You may have one right now... a drain that always clogs up, or a sink that drains so slowly. At least one in five homes has a similar problem with a tub, shower, sink, toilet, or drain. If you're like most people, you've probably used a plunger or poured some chemical down it to free the blockage. And it's probably worked. However, that's really the last thing that should be done.

Drains that perpetually clog or are slow to drain are a sign of potentially bigger problems. Over time, drains become impacted, and a "sludge" like substance cakes on the inside of the pipes. Eventually, there isn't much room for anything to pass through the pipe. Snaking or plunging may help for a bit, but it doesn't really eliminate the problem. And if you're a person who likes to rely on household chemicals, you may be doing nothing more than harming your pipes and fixtures.

When you have a drain that causes consistent problems, it's best to call a professional, like Steve Huff Plumbing. We only employ highly professional plumbers who have experience in all types of clog situations. They can find out if it really is just a clump of hair causing your issue, or you may have a tree root that's impacting your line that needs to be taken care of right away!

Once the problem has been discovered, Steve Huff Plumbing can give you a variety of options to permanently eliminate it.

The holiday season is coming, and with friends

and family visiting, your plumbing is going to get a work out. You don't want that toilet that happens to flush slowly to turn into an even bigger problem at the worst time! Make sure that it's working properly now, before everyone rushes over. Should you find yourself with a slow drain or problematic sink, call Steve Huff Plumbing today at 423-239-836 or at service@stevehuffplumbing.com.



Inside This Issue

Meet Jamie at Steve Huff Plumbing!

(Page 2)

9 Things Every Home Owner Should Know!

(Page 2)

Tasty Fall Recipe: Steakhouse Ribs

(Page 3)

Fall Word Search

(Page 3)

Steve Huff Says!

(Page 4)

Meet Jamie at Steve Huff Plumbing

How long have you been at Steve Huff Plumbing?
Since April 2017

What is your favorite part of the job?

I enjoy working for a company that truly values its employees. This is extremely rare to find in today's work force. Most companies I have worked for treat you as replaceable instead of as an investment. I enjoy being a part of a team that gets to provide valuable, top of the line service to our community.

What is your Favorite food?

Italian

If you could travel anywhere, where would you go?

Ireland

What are your hobbies & what do you enjoy doing on your days off?

Photography, Reading, Scrapbooking

If you won the lottery, what would your first purchase be?

Pay off all debt that I currently have



9 Things Every Homeowner Should Know!

We try to provide information in our newsletter that may help homeowners—including issues beyond our trade. For example, there are a lot of different “things” that people should know about their home, but many do not! Unless someone shows you the various important facets of your home, how should you know about them? Well, we're here to help. Just in case you don't know, here are 10 things you should know about your home.

- 1. Water Shut-off Valve Location:** Know the location of the water shut-off for the whole house. Most sinks and toilets have a shut-off valve under the fixture but knowing how to stop the flow throughout the home is imperative if needed in an emergency. If a leak pops up, shutting off the flow will limit the amount of damage, repair costs, and headaches.
- 2. Gas Shut-off Valve Location:** Same issue as the water valve but with greater emphasis toward safety. A gas leak can cause a fire or explosion so shutting it off at the sign (smell) of a leak or other danger is imperative.
- 3. Electric Box Breaker Switches:** Be sure everyone in the home knows the location of the electric panel. Each breaker should be labeled for efficiency and safety. This will save you frustration and time during electrical issues.
- 4. Repair Water Leaks ASAP:** A huge percentage of home-repair costs can come from water damage. Once you have detected a water leak have it repaired immediately. The longer you let it continue, the more it will cost you to repair.
- 5. Install Gutters/Downspouts:** Water should be directed away (4 to 6 feet) from the foundation, sidewalks, or patio/driveway slabs. Just like too much dry weather is bad for your foundation; too much water is also bad. Never let water pool at the base of your house.
- 6. Keep Gutters Free Flowing:** The gutters and downspouts cannot push the water away from the house (and away from the basement) if they cannot do their function. Clean the gutters and downspouts several times a year or install gutter protection.
- 7. Keep Debris Off Your Roof:** If you have trees dropping leaves on your roof you need to clear them off—so water is not trapped under the debris. Trapped water will work its way through your shingles and ultimately through to your ceilings. When you see the water stains on your walls or ceilings, you should repair the leak immediately.
- 8. Weatherproof Your Home:** Repairs to doors and windows is another costly area. When you take the time to caulk and weather strip your doors and caulk around all your windows (in addition to saving money) you will remain aware of developing issues. Your job is to know your home.
- 9. Know Your Neighbors:** Chances are your home was built at the same time as other homes in your neighborhood. Keeping tabs on home issues your neighbors are experiencing can go a long way in predicting possible problems at your home!



Tasty Fall Recipe: Steakhouse Ribs

Ingredients

- 4 pounds pork baby-back ribs
- 3 tablespoons Dijon mustard, divided
- 1/3 cup firmly packed brown sugar
- 1 tablespoon paprika
- 1 tablespoon garlic powder
- 1 teaspoon onion powder
- 1 teaspoon black pepper
- 1/2 teaspoon ground cumin
- 1/2 cup steak marinade

Directions (prep time: 20 minutes)

1. Preheat an outdoor grill for medium heat, and lightly oil the grates. Tear off two sheets of aluminum foil about 30 inches long, and place onto a work surface.
2. Divide the pork ribs in half, and place half the ribs in a single layer on each sheet of aluminum. Spread the mustard onto both sides of the ribs. Place the brown sugar, paprika, garlic powder, onion powder, black pepper, and cumin in a bowl, and mix until thoroughly combined. Generously rub the spice mixture onto both sides of the ribs.
3. Fold the excess aluminum sheet to make a double-thick top layer; pinch and fold the top and sides together to completely enfold the ribs in foil, leaving room for heat to circulate.
4. Place the two packets of ribs onto the preheated grill, close the lid, and grill until the meat is tender and thoroughly cooked through, about 45 minutes. An instant-read meat thermometer inserted into the thickest part of a rib should read at least 160 degrees F (70 degrees C). Remove ribs from foil, and discard foil.
5. Return the ribs to the grill, brushing each side with steak marinade. Grill until the ribs show charring and good grill marks and the steak marinade has cooked onto the outside of the ribs, about 15 more minutes. Turn and baste occasionally with marinade.

FALL WORD SEARCH

Be the first to complete the word search, and you will receive a \$25 gift certificate to Cootie Brown's, 2715 North Roan Street, Johnson City. Everyone who submits the puzzle will receive \$25 OFF any future service at Steve Huff Plumbing!

Mail completed puzzle to:
113 Witherspoon Drive, Kingsport TN 37663.

Or scan and email completed puzzle to:
tammy@stevehuffplumbing.com

SCARECROW	AUTUMN
NOVEMBER	ACORN
HARVEST	BROWN
SEPTEMBER	ORANGE
TREES	RAKE
APPLES	FALL
LEAVES	SQUIRREL
RED	PUMPKINS
OCTOBER	YELLOW
BACK TO SCHOOL	CORN

W T Z B A C K T O S C H O O L H D
 B X Y W A S Y J E O G W S Z D I N
 M N Q J E D R I U O C T O B E R R
 R X O V M D P R X A S R B P K B O
 S B A V D B R O W N Y A Z K R U C
 M E H H E O Q O O I A K V Q U X A
 L J P G L M E F R V D E I J M S C
 Y E L L O W B S T A W M D O L W L
 S X C X T R E E S O N U A L J L R
 E N D O R Z Y E R I X G E V A T E
 P M Y C R N G C Y O B R E F S I D
 T U E U Z N E Y F Y R O A E T S G
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 B A T C Y W E Q X X A Q B W R P U
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Steve Huff Says...



*From the Desk
of Steve Huff*

You are incredibly important to Steve Huff Plumbing and the Steve Huff Plumbing family. You allow me to provide for my family, and you allow the many individuals that work with me to provide for theirs, as well. Not a single person working here forgets that fact.

You see, that's only a small reason why everyone in our company works so very hard every day. From our office staff to our technicians, each of us strives to perform our jobs as perfectly as possible because we know what we do directly affects YOU! Steve Huff Plumbing isn't just a plumbing company; we're a SERVICE company. We want to provide you with plumbing products and services that help improve the quality of your life!

As a company, our goals far exceed ensuring each of our clients receives the highest quality faucets, fixtures, and more... which they always do. That's why we only employ the best people and provide them with the highest quality training in North America. More importantly, after working on a home, we want to consider that home's owners as our friends. We want to get to know you by your first name and learn about your family. And we want YOU to know that you can always call us, at any hour, if you have a plumbing emergency. We'll be there for you!

We know that if we do an outstanding job—and you can look at me and the employees at Steve Huff Plumbing as people you can trust—you'll tell your family, friends, neighbors, and coworkers about us. In fact, we want you to be excited to tell others about the level of service we provide.

Your time is extremely valuable. So, if you take time out of your day to tell someone about your positive experience with Steve Huff Plumbing, you will get paid for it! If the person you referred becomes a new customer for us, you will receive a \$25 Visa gift card as a Thank You. They must mention your name when booking their call and then complete a job with us. (Service fee only's will not qualify.) Thank you for helping us expand the Steve Huff Plumbing network of friends!

For even more details about our referral program and how you can benefit from it, feel free to call us at 423-239-8361.

Sincerely,

Steve Huff

Owner, Steve Huff Plumbing