

WATERWORKS

Steve Huff Plumbing
PRESENTS
NEWS YOU CAN USE
AROUND YOUR HOME

FALL



HIGHLIGHTS

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What Can You Expect When You Call Steve Huff Plumbing?

Someone will be there to take your call (even after hours!) and schedule your service at a time that's convenient for you. You deserve our respect for your time & we always call to let you know when your technician is on his way.

We believe fast, accurate work and great customer service are very important. You are appreciated for favoring our company with your business.

We are licensed, bonded & insured so our customers can have total peace of mind.

The technician that comes to your home has been extensively trained, is drug free (We are a Tennessee Drug Free Workplace) and nationally background checked for your safety and security. You deserve a plumber who is of the highest moral character in your home.

You will be given a Straight-Forward Price in writing, before starting the job, so you don't have to worry what the final cost will be and we charge appropriately, so that when you need us years down the road we'll still be in business.

You should expect our plumber to leave your home as clean & neat after he's finished with your work as when he arrived.

You will receive a 100% satisfaction guarantee and we uphold our warranties, which are some of the best in the industry.

If you are looking for a great, full service plumber that can take care of your repairs, installations and emergency services, then you have come to the right place! We are ready to provide you with the knowledge to make an informed decision concerning your present & future plumbing needs.

We have been voted by our customers Kingsport Times-News Reader's Choice Best Plumber every year since 2008!

It is a privilege and an honor to service all our clients in the Tri-Cities area, many have been with us since we began our business on April 1, 1975, over 43 years ago!

At Steve Huff Plumbing, "Better, Faster, Cleaner" is our slogan and not only words, it's our way of doing business. With ongoing training to serve you better, the right technology to solve your problems faster, and drug free, background checked employees who care for your home as if it were their own, we will continue to provide you the best plumbing experience possible. When we go on a call, we want to fix your plumbing right the first time – and find out what caused the problem so it doesn't happen again.

Our philosophy is that if we take care of our clients, that will take care of our people, which will take care of our business, as Steve Huff often says "We strive for perfection, but excellence will be tolerated."

Call Steve Huff Plumbing anytime at 423-239-8361. Better. Faster. Cleaner.

Benefits of Expressing Gratitude

It's that time of year when people tend to reflect and think about what they are thankful for. Being thankful and showing gratitude during the holidays is great, however, being thankful throughout the year can impact your life in positive ways and improve your overall quality of life.

Expressing gratitude doesn't cost you any money and doesn't take much time, but the benefits are huge. Research shows expressing gratitude daily:

1. Builds Relationships: A study found that thanking a new acquaintance makes them more likely to seek an ongoing relationship with you. So, whether you thank a stranger for holding the door or you send a quick thank-you note to your neighbor for letting you borrow a tool, acknowledging other people's contributions can lead to new opportunities and strengthened relationships.

2. Increases Physical Health: Those that express gratitude are more likely to take better care of their health. They tend to exercise more, eat healthier and attend regular check-ups. Thus, they experience less sickness, aches and pains.

3. Increases Mental Health: Gratitude reduces a multitude of negative emotions such as, stress, envy, resentment, frustration and regret, while increasing happiness and self-esteem. Recognizing all you have to be thankful for fosters resilience.

4. Improves Self-Esteem: By expressing gratitude, you will compare yourself to others less, so rather than becoming resentful towards someone for having more money, a better job, a nicer yard, you are able to appreciate their accomplishments.

5. Enhances Sleep: By spending just a couple minutes before bed jotting down a few things you are grateful for, you will be able to sleep better and longer. We could all use a little extra sleep.

We all have the ability and opportunity to cultivate gratitude. Simply take a few moments to focus on all that you have – rather than complain about all the things you think you deserve. Developing an “attitude of gratitude” is one of the simplest ways to improve your satisfaction with life.

Do You Smell Sewer Gas? What Should You Do?

1. Run a small amount of water through all drains, especially fixtures that are not used frequently. Each fixture has a trap that holds water to keep gas out and sometimes that water can evaporate.
2. Check your toilets to make sure they are solid mounted to the floor and not movable. If they can lift up or turn, you may need to get them reset with new wax rings or they may need a flange repair. Proper functioning wax rings prevent dangerous sewer smells from seeping up.
3. Look under your home for any broken pipes, leaks or cracks in the foundation.
4. Pay particular attention while using large volumes of water, and listen for any bubbling or gurgling coming from drains. This could indicate that your sewer main is starting to clog.

No matter your job, big or small, Steve Huff Plumbing is standing by for you. Call us today at 423-239-8361.

\$25 OFF

Repairs Over \$150

(Excludes Service Fee, One discount per visit)

Expires: Dec. 31, 2018

\$50 OFF

Our Water Heaters

(Excludes Service Fee, One discount per visit)

Expires: Dec. 31, 2018

RECIPES

Ginger and Butternut Squash Soup

INGREDIENTS

- 2 butternut squash (about 4 3/4 pounds total), halved lengthwise, seeded
- 2 tablespoons vegetable oil
- 2 cups onion, thinly sliced
- 1 tablespoon golden brown sugar
- 2 teaspoons fresh ginger, minced
- 2 garlic cloves, coarsely chopped
- 1/2 cinnamon stick
- 5 cups (or more) canned low-salt chicken broth
- Fresh parsley, chopped
- Croutons or toast



INSTRUCTIONS

Preheat oven to 375°F. Oil baking sheet. Place squash, cut side down, on baking sheet. Bake until squash is very soft, about 50 minutes. Using paring knife, remove peel from squash; discard peel. Cut squash into 2-inch pieces. Heat oil in large heavy pot over medium-low heat. Mix in onion, brown sugar, ginger, garlic and cinnamon. Cover pot and cook until onion is tender, about 15 minutes. Add squash and 5 cups chicken broth. Bring to boil. Reduce heat to medium-low. Cover and simmer 10 minutes. Discard cinnamon.

Working in batches, purée soup in blender. (Can be prepared 1 day ahead. Cool slightly. Cover and refrigerate.) Return soup to pot. Season soup with salt and pepper. Bring to simmer, thinning soup with more broth if necessary. Ladle into bowls. Sprinkle with parsley and croutons and serve.



Fall Word Search

In honor of Fall, Steve Huff Plumbing presents a Fall Word Search! Be the first to complete the word search, and you will receive a \$25 gift card to Stir Fry Café, 125 Broad Street, Kingsport. Everyone who submits the puzzle will receive a coupon for \$25 off any future service from Steve Huff Plumbing.

Mail completed puzzle to:
113 Witherspoon Drive, Kingsport TN 37663.

Or scan and email completed puzzle to:
tammy@stevhuffplumbing.com

Acorn	Autumn	Fall
Halloween	Leaves	November
October	Scarecrow	Tailgates
Apple	Cider	Football
Hayride	Maze	Nuts
Pumpkin	September	Thanksgiving


O U R V P U M P K I N M U Y M
A S T U N A G O C T O B E R G
L J V Q G I X Q N R O C A X E
C A Q B X A P P L E C N N G B
I R N E E W O L L A H E K N M
D F A L L N O V E M B E R I I
E N Z N V A N M U T U A T V V
R O I E E O E M N F S L M I R
O R E B M E T P E S F L Z G H
G C M A Z E Y E I S T A B S A
D E I R A K Z G I E F B C K Y
W O R C E R A C S V F T N N R
W S R P P G O P F A C O F A I
T A I L G A T E S E H O K H D
A T X S N I G R O L W F C T E

Kind Words from Our Clients

J **Jess M.**
Hunter and Jonathon were wonderful! Very personable and got the job done very quickly. They installed a new showerhead, faucet, and diverter in my master bath and it works great! Kept me informed throughout the whole process and answered any questions that I had. This is the third time I have used Steve Huff Plumbing and they will continue to be my go to for any future plumbing needs. Would highly recommend!

K **Kenneth L.**
Re: repair work in Jonesboro, TN. Jacob Jones replaced the bathroom sink supply lines and valves in a very professional and efficient manner with higher quality materials. His advice and suggestions were greatly appreciated. His manner and conduct were excellent. This is typical of all Steve Huff personnel I have dealt with over a number of years and is one of the reasons I became a Diamond Club member. With Regards, Ken Leonard

 **Gary M.**
This is the third time Jimmy has performed service for us. Jimmy is very courteous, friendly, and knowledgeable as well. The service was excellent and I would recommend Steve Huff Plumbing to anyone. Once again Jimmy did a terrific job.

 **Jonathan D.**
Chris Ford at Steve Huff Plumbing is awesome! He is the kind of professional and knowledgeable young man every business would be proud to have representing their company. And, at a very fair price. If you need a plumbing service, you certainly won't go wrong with Steve Huff Plumbing!

BO I.
Professional, knowledgeable, and very friendly. They care about you and the job that they do. You can't go wrong with Jonathan, Rusty, Tyler, and Nick. GREAT JOB! They have finished the big job and I must say, they are awesome!! If you want it done right, check out Steve Huff Plumbing.

W **Wesley I.**
As with every Steve Huff employee that has ever done work here for us, Chip was thorough diagnosing the problem and had our water back on very quickly. It is a pleasure having Steve Huff Plumbing fixing our plumbing issues!!!! We have called on them with confidence since 2006!!!

V **Victoria D.**
Wade came at the promised time, was able to help us make a decision between two options to fix our problem, and completed the repair, all in one affordable and short visit. Plus he was very friendly. Overall a great experience!



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KINGSPORT,
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"Better, Faster, Cleaner"

113 Witherspoon Drive
Kingsport, TN 37663
www.stevhuffplumbing.com

Return Service Requested



Welcome Fall



From the Desk
of Steve Huff

Create a Fire Safety Plan

October is National Fire Safety Month, so the Fall Newsletter seemed like the perfect time to pass along some friendly tips to protect your family from the threat of fire.

- Install smoke detectors and check their batteries twice a year (when the time changes). Every level of your home must have at least one.
- Have a safe fire escape method. Every member of your family should have two ways to escape from the room during a fire and a designated meeting place for all of you to meet ASAP, out front, near the road (how about the mailbox) to make sure everyone is safely out.
- Test windows & doors. Make sure they can be opened if needed.
- Call 911 only after you're out of the home. Once all family members have evacuated & are at the meeting spot, then make the call. Every second is critical should a fire start. Don't call from inside the structure.
- Give space heaters space. If you absolutely must use a space heater, nothing should be within three feet of it on all sides. Never leave them on then you leave or go to bed.
- Be careful if you're a smoker. Never smoke in bed and never discard hot butts in the trash can.
- Be careful when cooking. In the event of a grease fire, carefully slide a lid over the pan, smother the fire and turn off the burner.
- Matches, lighters & candles are dangerous. Teach your children that they are adult tools and not toys and store them out of their reach.

I hope these tips are helpful and everyone at Steve Huff Plumbing wishes you a Safe & Happy Holiday Season!

As a Diamond Club member, you receive:

- A Complimentary Annual Plumbing Inspection
- Front of the line – priority service
- Member only discounts
- Extended Warranties
- Reduced Service Fees

Call 423-239-8361 to find out how you can be a club member and receive these benefits too.

Welcome New Club Members

- R. Baldwin, Gray, TN
- J. Bowman, Johnson City, TN
- B. Brewer, Kingsport, TN
- W. Buckles, Colonial Heights, TN
- B. Dunsmuir, Kingsport, TN
- R. Johnson, Kingsport, TN
- J. Jones, Johnson City, TN
- G. Marshall, Gray, TN
- B. Morris, Kingsport, TN
- P. Patterson, Johnson City, TN
- J. Thompson, Kingsport, TN
- K. Tolliver, Gray, TN