

WATERWORKS

STEVE HUFF PLUMBING
PRESENTS
NEWS YOU CAN USE
AROUND YOUR HOME
FALL



HIGHLIGHTS

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Is Your Outdated Plumbing Wasting Water and Your Money?

Today, almost every community has a way you can easily recycle products that you use on a daily basis, such as aluminum cans, scrap paper, and glass jars and bottles. These are some great initial steps to help our environment and live in a healthier world. However, there are more things that can be done. In particular, your plumbing system can be incredibly wasteful—right at this very moment it could be wasting tons of water. Not only is that bad for the environment; it's bad for your bank account! Here are some interesting statistics:

- Just one dripping faucet can waste more than 180 gallons of water a month and 2,160 gallons per year!
- Due to inefficient water heaters, people run showers and faucets waiting for the water to get warm. In the process, they waste on average 9,000 gallons of water each year!
- A single leaky toilet can waste tens of thousands of gallons in just one year—enough water to fill a backyard swimming pool! And according to the Environmental Protection Agency (EPA), 20 to 40 percent of ALL toilets leak!

Another interesting fact, in 1994, the National Energy Policy Act was passed. It set standards on all plumbing fixtures forcing them to become more efficient. So, if your home or plumbing fixtures are over 25 years old, it's highly likely that they are drastically behind new, regimented standards. On average, they could be wasting twice as much water than is necessary!

If you want to slow down your water waste, here are a few home improvements you may need to consider:

- **Eliminate leaks and drippy faucets:** A small leak of just one drip per second can cost you several dollars per month. When you consider that many toilets leak, the average homeowner could be losing hundreds of dollars each year.
- **Install new faucets:** New faucets can reduce water waste by as much as 50 percent.
- **Install new showerheads:** Like faucets, outdated showerheads also use more water than necessary. New high-efficiency showerheads can reduce water waste by as much as 60 percent!
- **Install new toilets:** Toilets use 30 percent of every home's water supply making it the single highest indoor consumer. Toilets installed prior to 1994 use twice as much water, and toilets installed before 1980 use almost five times more! A new toilet can save at least 3,400 gallons of water per year.

Steve Huff Plumbing can send a highly trained technician to your home to improve the efficiency of your plumbing fixtures and systems. He can make upgrades to save both water & money and can do most jobs the same day! We have been chosen Reader's Choice/Best Plumber for 14 years in a row. Steve Huff Plumbing, 423-239-8361. Better, Faster, Cleaner.

9 TIPS TO PREVENT HOUSE FIRES AND KEEP YOUR FAMILY SAFE.

October is National Fire Prevention Month, and because this is our Fall issue of our newsletter, we thought there would be no better time to pass along some friendly tips on how you can protect your family from the threat of fire. More than 1.5 million house fires occurred last year, and that number was considered low by many experts.

1. Install smoke detectors. You should add new batteries and inspect them once a year. At least one detector should be added to every level of your home. Detectors are an absolute must.

2. Have a safe fire escape method. Every member of your family should have two ways to escape a room should a fire occur. Sit down with your family to develop the plan, and make sure they all understand how they can evacuate if this potentially hazardous situation occurs. Have a designated meeting place outside, away from the house, that everyone should go to immediately, perhaps your mailbox or a neighbor's porch. You can then determine quickly if anyone is still in the house.

3. Test windows and doors. It's great to have a fire escape plan, but make sure you can execute upon it if the need arises. Make sure windows and doors are easily opened.

4. Don't call emergency services until you're out of your home. Have any emergency numbers in a cell phone or written down in a wallet. Once all family members have evacuated the burning home, then make the call. Every second is critical should a fire start.

5. Give space heaters space. If you absolutely must use a space heater, nothing should be within three feet of it. And never leave space heaters on when you leave home or go to bed. They are serious fire hazards.

6. Be careful if you're a smoker. Misplaced cigarettes and cigars are among the leading reasons for home fires. If you still smoke in your home, never do so while sleepy, and never discard hot butts in the trash can.

7. Be careful when cooking. Keep your cooking area clean of any potential combustibles. Wear short sleeves when you cook. All pots and pan handles should face inward, so no one can accidentally knock one off the stove. If you ever experience a grease fire, carefully slide a lid over the pan, smother the fire, and turn off the burner.

8. Matches, lighters, and candles are dangerous. Children should never handle any of these. Teach any kids in your household that they are adult tools and not toys. Then, make sure that these tools are stored where little hands can't grab them.

9. Practice electrical safety. If an appliance smokes or has an unusual smell, unplug it and have it looked at by a professional. Replace any cords that are cracked or tattered, and don't overload extension cords. Both are severe fire hazards.

GET TO KNOW MATT AT STEVE HUFF PLUMBING!



1. How long have you been at Steve Huff Plumbing? **Since August of 2018.**
2. What is your favorite part of the job? **The people, clients & co-workers.**
3. What is your favorite food? **Sushi.**
4. If you could travel anywhere, where would you go? **Japan, Thailand.**
5. What are your hobbies & what do you enjoy doing on your days off? **I enjoy watching movies and hanging out with my little girl.**
6. If you won the lottery, what would your first purchase be? **A yacht.**

\$25 OFF

Repairs Over \$150

(Excludes Service Fee, One discount per visit)

Expires: March 31, 2020

\$50 OFF

Our Water Heaters

(Excludes Service Fee, One discount per visit)

Expires: March 31, 2020

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tammy@stevehuffplumbing.com

[Or Mailing List:](#) Mail your address and

phone number to 113 Witherspoon Drive, Kingsport, TN 37663.

RECIPES

Goat Cheese Crab Dip

Dip

INGREDIENTS

- 2 tablespoons butter
- 1 shallot, finely chopped
- 3 cloves garlic, finely chopped
- 1 cup half-and-half
- 8 ounces reduced-fat cream cheese, cubed, at room temperature
- 8 ounces grated goat cheese
- 1 pound claw crabmeat, picked through for shells and cartilage
- 1/4 cup chopped fresh parsley
- 1/4 cup panko breadcrumbs
- 1/2 teaspoon paprika
- Whole-wheat pita chips, for serving



Preparation

1. Preheat the oven to 350 degrees F.
2. Melt the butter over medium-high heat in a large skillet. Once foaming, add the shallots and cook until softened, 3 to 4 minutes. Add the garlic and cook until fragrant, 1 minute. Add the half-and-half and bring to a simmer. Whisk in the cream cheese in increments. Once incorporated and smooth, add all but 1/4 cup of the goat cheese in handfuls and whisk until melted. Remove from the heat and stir in the crabmeat and 2 tablespoons of the chopped parsley. Pour into a 1 1/2-quart casserole dish.
3. Mix together the panko, remaining 1/4 cup grated cheese, remaining 2 tablespoons parsley and the paprika in a small bowl. Sprinkle the top of the dip with the mixture. Bake until bubbly and hot, 20 minutes. Serve with whole wheat pita chips.

Recipe courtesy of The Neely's from The Food Network



Kind Words from Our Clients



D. Culbertson

Steve Huff Plumbing always does a great job for us. It starts with a phone call to them which always leaves us with a smile. Chris Ford has done four different jobs for us. He has always been punctual and courteous. He lets us know what the cost is going to be before he starts the job. He always gives us a chance to ask questions before he leaves and always leaves his work area neat and clean. He makes sure we are happy with the job before he leaves. Steve Huff Plumbing is extremely professional and we are very happy with their work.



S. Duncan

Chip was amazing! He identified the issue with our water heater and had it fixed in a timely manner. He explained everything and got the job done. We will definitely be using Steve Huff Plumbing from now on.



C. Peterson

I was pleased from the first phone call to the service received. I'd been told that their prices were high but I felt the price was reasonable. Matt was very informative and helpful and professional. Would certainly use them again--just hope I won't need them too soon! :)



A. Baker

Rusty did an AMAZING job!!! He was so courteous and knowledgeable. This company is so professional and efficient! You will NOT be disappointed. Call them immediately for any plumbing problem.

All Things Fall Word Search

In honor of Fall, Steve Huff Plumbing presents, All Things Fall Word Search! Be the first to complete the word search, and you will receive a \$25 gift card to Drake's, 508 Pinnacle Parkway, Bristol. Everyone who submits the puzzle will receive a \$25 coupon off your next service from Steve Huff Plumbing!

Mail completed puzzle to:

113 Witherspoon Drive, Kingsport, TN 37663.
or scan/photograph and email completed puzzle to:
tammy@stevehuffplumbing.com

ACORN	CORN	PUMPKIN
APPLE	FOOTBALL	RAKE
AUTUMN	HALLOWEEN	SCARECROW
BONFIRE	HARVEST	SCHOOL
CIDER	HAYRIDE	SQUIRREL
COLORS	LEAVES	THANKSGIVING

A	H	A	L	L	O	W	E	E	N	H	L	L	P	S
Y	V	L	L	A	B	T	O	O	F	E	B	D	C	R
W	W	O	R	C	E	R	A	C	S	I	L	H	G	P
E	G	M	S	L	E	A	V	E	S	C	O	R	W	S
D	X	O	R	F	B	O	D	M	T	O	L	R	Q	J
R	J	A	V	M	O	T	R	V	L	K	U	U	I	N
N	K	T	H	A	N	K	S	G	I	V	I	N	G	W
E	I	Z	U	S	F	E	K	Y	N	R	O	C	A	J
H	A	K	T	O	I	L	L	Z	R	O	H	W	M	L
T	U	C	P	H	R	Q	U	E	S	T	G	X	G	R
J	T	O	T	M	E	J	L	L	O	J	Q	S	T	C
Q	U	R	F	K	U	M	C	O	L	O	R	S	N	Q
I	M	N	I	B	I	P	N	H	A	R	V	E	S	T
T	N	H	T	I	U	V	U	E	D	I	R	Y	A	H
M	F	E	L	P	P	A	S	F	C	I	D	E	R	S

L. Barrell

We've used Steve Huff Plumbing several times and have been very satisfied with their work. Wade was the technician who came to our home today. He called before he came, arrived as promised, assessed situation, explained repair options and the price before beginning the work. We thought we had a plumbing leak, but after Wade thoroughly checked all plumbing lines around the water issue, he found it was actually a heating and air repair that was needed. Wade and all the technicians we've had come to our home from Steve Huff have been very personable and mannerly. They also leave a clean work area. I would recommend Steve Huff Plumbing to anyone who wants to feel confidence in their plumbing repair.



K. Bowling

Excellent! Jonathan is very courteous and polite. He is very skilled and knowledgeable. Advised me on what work did and did not need to be done. Arrived and completed work on time. Cleaned work area when finished. I would recommend Jonathan and Steve Huff Plumbing to anyone. It's a pleasure to find a professional company. Thank You!



G. Holt

I'm now a believer of Steve Huff Plumbing. They came out and solved our kitchen drainage problem when other plumbers failed to do so or would never return our calls. Their technician Jacob was a true gentleman, knowledgeable and hard working.



T. Isner

Jimmy was very friendly and very professional and answered all my questions I had for him. I highly recommend him for any of my jobs. Thank you Jimmy for all of your hard work.



"*Better, Faster, Cleaner*"

113 Witherspoon Drive

Kingsport, TN 37663

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Return Service Requested

WIN
\$25 FROM
DRAKE'S!

Welcome Fall!



From the Desk
of Steve Huff

We Love Your Questions!

Have you ever been somewhere that provides a service such as a restaurant, hotel, store or even a repair shop and felt like you were an inconvenience to the employees? It's an awful feeling. Recently, I went to check into a hotel and the front desk clerk was on the phone with a customer. So, I took a step back to allow her some privacy while I patiently waited for her to hang up. When she hung up, she sighed and said, "You wouldn't believe the stupid questions people ask." I had a couple questions I wanted to ask about the food service, overnight parking, and if I could store my bags after I checked out the following day. But after that comment, even though I asked anyway, it was very awkward. This stuck with me. Think about how much better the clerk (and company) would have been able to serve me if she just made me feel comfortable enough to ask a few questions?

At Steve Huff Plumbing, you will never feel this way. We not only welcome your questions, we love them! You come to us because you have a question or a problem at your home. Perhaps you don't even know the question to ask. Rest easy. We are here to serve you as professionals and friends. Our technicians are extensively trained to provide options & solutions to fit every budget.

The questions you ask help us determine how we can best serve you. Our technicians will identify the problem and suggest the correct solution. They are trained to work fast & efficiently to let you continue with your day.

So ask away! At Steve Huff Plumbing we're ready and eager to provide the answers you need.



As a Diamond Club member, you receive:

- Your Annual Plumbing Inspection
- Front of the line – priority service
- Member only discounts
- Extended Warranties
- Reduced Service Fees

Call 423-239-8361 to find out how you can be a club member and receive these benefits too.

Welcome New Club Members

- B. HUMPHREYS
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- L. SBOUKIS
- K. CASTLE
- J. KETRON
- J. EVANS
- R. COX
- D. DARNELL
- H. BROCKLEHURST
- D. GRIFFITH
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- M. RICHARDSON
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