

WATERWORKS

STEVE HUFF PLUMBING
PRESENTS
NEWS YOU CAN USE
AROUND YOUR HOME

WINTER 2020



HIGHLIGHTS

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Your Home's Plumbing Needs a Wellness Check, too!

Winter is Wellness Check Season.

We proactively go to the doctor when we are well because we know early detection and prevention are key to problems that could arise later. So why not have the same mindset when it comes to our homes? Winter is here, and now is the perfect time to give yourself the gift of being a valued club member.

No one wants to deal with an unexpected plumbing issue during the holidays, so why take that chance? Did you know that prevention and early detection from our expert technicians can make an frustrating circumstance preventable?

These "Winter Wellness Checks" or Inspections can help identify issues that most homeowners may not have even noticed that could be costing them money they didn't even know they were spending. For example, "A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year. That's the amount of water needed to take more than 180 showers!", according to the United States Environmental Protection Agency (EPA). Having our technicians detect and fix that unknown leak in a scheduled service call, can save you 10 percent on your water bill.

Plus, our Diamond Club has its benefits – for the proper care of your home and your peace of mind, this season and every season. Diamond Club Members benefit from regular visits from our team to provide preventative maintenance and avoid unexpected emergencies. Diamond Club Members also reduce the likelihood of future repairs, as well as receive priority service and discounts on our services.

We are different and put our customers first with guarantees that outshine competitors. We offer a 100% satisfaction guarantee. This means that you can rest easy knowing that when we are in your home, we are going to do the right thing – always.

We stand behind our work and want you to believe in us, too. We take care of our customers, our employees and our community.

Call us at Steve Huff Plumbing at 423-239-8361 and our highly-trained employees, who are drug-tested and background-checked, can help you explore Diamond Club options that are best for you. Don't delay and give yourself the gift of having peace of mind this season. Rest easy knowing you're in the care of the best hands in the business. Call today!

DIY HOLIDAY GIFT IDEAS

Is there anything more meaningful than a gift from the heart? Now is the time to show your skills and create something they'll surely love. Here are a few ideas:

1) Baked Goods – Who doesn't love homemade bread, cakes or cookies? Nothing warms the heart more than something "Made from scratch with love" than a kitchen delight wrapped in festive colors during the holidays. We can smell the sweet goodness already.

2) Geode Coasters – Genuine geode coasters are a little pricey, but you can make them yourself for next to nothing. These beauties are made from polymer clay and only look expensive sitting on a coffee table. Paired with a few choices of acrylic paint colors and brushes, the sky is the limit.

3) Family Heirloom Ornaments – Simply transfer family photos onto fabric, cut and stitch using different colors of thread, and then decorate to your heart's content. Use ribbons as hangers and let your colorful imagination bloom this holiday season using different trinkets to pair them with.

4) Snuggle Up – It's cold, so you'd better grab the blanket. Why not make a fleece blanket to give as a gift? This can be custom made without having to worry so much about size. Trim with pompoms, ric rac, bias binding or whatever suits your fancy.

5) The Story of Us – Capture the story of your family down in writing for future generations to love and appreciate. Decorate a scrapbook or binder and fill it with the pages of your family's history. There is always a story here.

6) Reflections of the Past – Using photos of generations past, super glue, some picture frames, a small mirror, tea light or LED candles, and some vellum paper you can make a beautiful and timeless gift to be treasured forever.

7) Tea Tree – This gift is easy and can be completed in a pinch. Using Styrofoam cones, individually wrapped tea bags, a glue gun, a wooden star or other form of embellishment and a small paper mache box for the "stump", this tea tree will stick around longer than Frosty the Snowman.

MEET OUR EMPLOYEE JACOB JONES



Jacob has been at Steve Huff Plumbing for 4 years and serves as our Inventory/Warehouse Tech.

1. Where are you from? *Surgoinsville, TN*
2. How long have you lived in the area? *30 years*
3. What do you like to do in your free time? *Play music, skateboard, cook, watch wrestling or Blue's Clues with my daughter.*
4. If you could visit anywhere in the world, where would it be? *New Zealand or Italy for the food.*
5. What is your favorite movie? *The Departed or Raging Bull.*

\$25 OFF

Any Service Call

Offer not valid on service fee. Expires 03/31/2021.
Must present at time of service to receive discount.
Only one discount per visit.

\$50 OFF

Water Heater Installation

Offer not valid on service fee. Expires 03/31/2021.
Must present at time of service to receive discount.
Only one discount per visit.

Stay in touch with Steve Huff Plumbing!

Play our games & learn valuable plumbing information by:

[Following us on Facebook:](https://www.facebook.com/stevehuffplumbing)
www.facebook.com/stevehuffplumbing

[Joining our email list:](mailto:morgan@stevehuffplumbing.com)
email your info to
morgan@stevehuffplumbing.com

[Or Mailing List:](#) Mail your address and phone number to 113 Witherspoon Drive, Kingsport, TN 37663.

RECIPES

Cinnamon Vanilla Candied Almonds

Ingredients

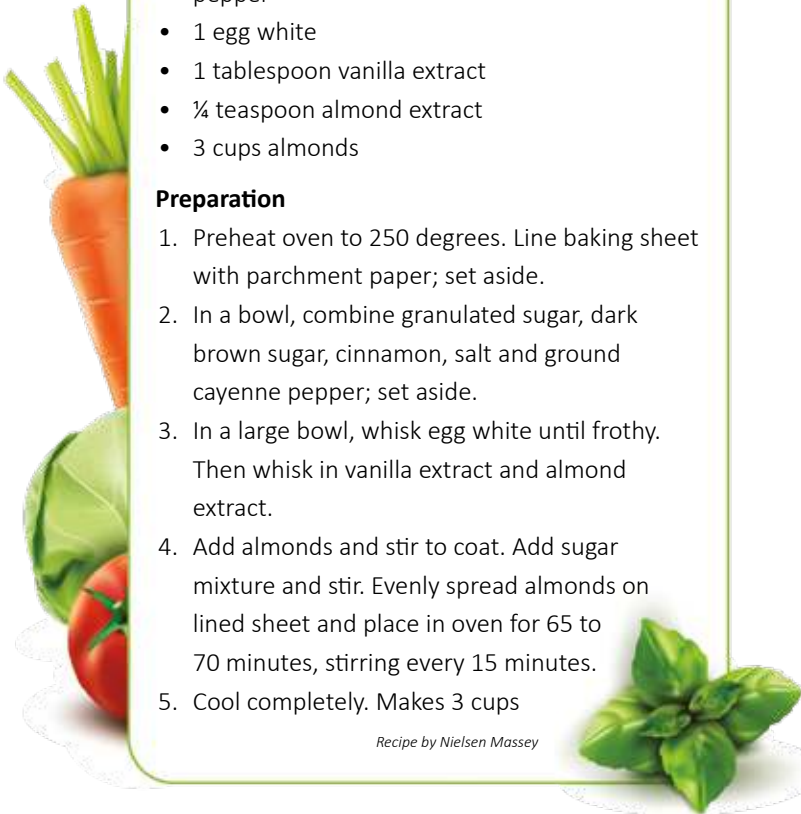
- ½ cup granulated sugar
- ½ cup packed dark brown sugar
- 1 tablespoon cinnamon
- ½ teaspoon salt
- ¼ teaspoon ground cayenne pepper
- 1 egg white
- 1 tablespoon vanilla extract
- ¼ teaspoon almond extract
- 3 cups almonds



Preparation

1. Preheat oven to 250 degrees. Line baking sheet with parchment paper; set aside.
2. In a bowl, combine granulated sugar, dark brown sugar, cinnamon, salt and ground cayenne pepper; set aside.
3. In a large bowl, whisk egg white until frothy. Then whisk in vanilla extract and almond extract.
4. Add almonds and stir to coat. Add sugar mixture and stir. Evenly spread almonds on lined sheet and place in oven for 65 to 70 minutes, stirring every 15 minutes.
5. Cool completely. Makes 3 cups

Recipe by Nielsen Massey



Brrr! It's Cold Word Search

In honor of Winter, Steve Huff Plumbing presents, Brrr! It's Cold Word Search! Be the first to complete the word search, and you will receive a \$50 Gift Certificate to Texas Roadhouse.

Mail completed puzzle to:

113 Witherspoon Drive, Kingsport, TN 37663.

or scan/photograph and email completed puzzle to:

morgan@stevehuffplumbing.com

COLD	WIND	BLANKET
COAT	GLOVES	SCARF
HAT	FREEZING	ICE
FIRE	WARM	HEAT
FURNACE	TOASTY	CHILL
WINTER	BRISK	FROSTY

T X D F V A W Q Q W M S O Q Y
D S L Z M A I D F X Z N V C Z
M O O L R G L O V E S T T J Y
I B C M N F E K T Y T A N D B
T R E C A N R U F A Z E D D Y
N F J U I B E E U C O H I F T
J F R A C S T K E T H C K D S
E W I N T E R U E Z E I N H O
R L G B R I S K Y X I I L B R
F N K X U I N L T O W N Z L F
G U B P R A X B S H Z J G O M
Y O H O L P D M A W J V O A M
W L H B F Q I T O D X C G T L
B S Z F U P H C T P T S E Y H
N D M F I S V L C E F I R E R

Kind Words from Our Clients



Richard B.

Excellent work plus a wonderful personality and quite informing about our problem. Felt very comfortable.

Thank you.



Cheyenne T.

Matt was very courteous and did a most excellent job. He was very professional about everything! Any questions asked, he was quick to answer with honest answers. We are very pleased with everything in general.



Courtney O.

From the girl who took my call to the plumber Rusty, everyone was very professional! He was very thorough in going over repairs with me and completed the same day. He also made me aware of future repairs which I will definitely call Steve Huff Plumbing to have completed. A big thank you from the Odell Family



Kelly P.

Very impressed. I will recommend to everyone and will plan to call again for future plumbing needs and projects. Wow, this company has got it together from A to Z.



Steve H.

My experience with Steve Huff Plumbing was outstanding. Beginning with my initial phone call with Matty, who was warmly professional and made me feel I was important to their company. Through the absolutely on-time appointment that I had with their technician Charles, he as neat in appearance (unusual for a plumber) and polite in demeanor. He worked non stop and made an extra effort to get our water back on ASAP. He cleaned up after himself and left the workspace in better condition than when he arrived. The price was quoted up front and there was no attempt at bumping the quoted price up. Requiring a plumber is never pleasant, but Steve Huff Plumbing made every effort to minimize the stress of it all. I never have to search the internet again for a reputable plumber. I will know who to call next time.



"Better, Faster, Cleaner"

113 Witherspoon Drive
Kingsport, TN 37663
www.stevhuffplumbing.com

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Welcome Winter!



From the Desk of
Nick Martin
Steve Huff Plumbing

Welcome 2021!

I can't believe another new year is already upon us. Before getting caught up in a new year with new beginnings and new goals, I would like to take a moment to take a peak in the rear-view mirror and reflect. As I look back, I feel proud of our accomplishments. 2020 was quite a year for us. We were able to grow our company, serve more customers than ever, and help our community—all while having some fun along the way.

I want to say thank you to my incredible team. Without their hard work and dedication to you, our customers, we would not have been able to exceed our 2020 goals. I also want to thank you for your business and continued support! We are grateful for good customers like you, who make our work satisfying and enjoyable.

As for 2021, we look forward to continuing to offer you excellent, award winning service. We wish you a prosperous and Happy New Year!

Sincerely,

Nick Martin

As a Diamond Club member, you receive:

- Your Annual Plumbing Inspection
- Front of the line – priority service
- Member only discounts
- Extended Warranties
- Reduced Service Fees

Call 423-239-8361 to find out how you can be a club member and receive these benefits too.

Welcome New Diamond Club Members!

- C. ODELL
- R. MOORE
- P. BENSON
- D. COOMBS
- T. ALTONEN
- C. COX
- R. HUDSON
- B. FITZGERALD
- R. SULLIVAN
- J. MOORMAN